



MANUAL OF ADMINISTRATION

TOPIC: SUPPORT SERVICES	SUBJECT: Daily Hot Water Check in 24 Hour Support Locations	Code: SS189
		Date of Issue: May 2011
		Revised: October 2017
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PURPOSE: To outline the procedure for daily water temperature checks to prevent scalding. The water temperature from a faucet cannot be 46.0 degrees Celsius or above.

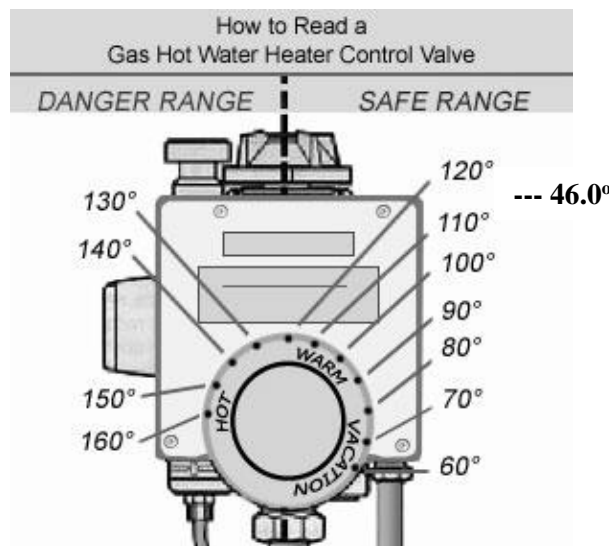
EQUIPMENT: Digital Meat Thermometer (Supplied by Avenue II)

PROCEDURE:

Every home will have the water temperature checked during the **FIRST scheduled** day shift using the thermometer provided (location of the thermometer is on the posted fire plan) and **prior to any bathing or showering.** When vacationing with support a daily water test must still occur and a thermometer taken with them. If a spare thermometer is needed, please contact the office.

SUPPORT WORKER RESPONSIBILITIES:

1. The support worker will run the bathtub hot water faucet for 2 minutes at **full flow** and insert the digital thermometer under the flow. It will be held there until the temperature rises to the highest temperature and starts to lower.
2. The support worker will record the highest temperature noted including the decimal point on the daily log sheet and initial. If the temperature is 46.0 degrees Celsius or higher. The support worker will check the hot water tank to ensure the dial is not set above 115 Fahrenheit or 46.0 degrees Celsius and retest again in one hour. Retesting will occur every hour until below 46.0 degrees Celsius.
3. **Any temperature above 46.0 will prohibit bathing or showering.**



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4. If the temperature is 46.0 degrees Celsius or above contact the Manager or On-Call Supervisor and write an incident report.
5. Should someone not bathe/shower on any given day the support worker will mark N/A in the temp record box, initial below and write on the back why did client did not bathe/shower.
6. When vacationing a thermometer must accompany the client in order to test the hot water.
7. A manual pool thermometer will also be kept on site and used if the digital thermometer is not working.
8. **Exception:** if bathing is prohibited and the client will experience high anxiety or it will disrupt their routine, a pre-approved support routine will be developed and approved by the Director of Support Services for special circumstances. Only bathing will be permitted. This will be added to the Bathing, Shower Protocol. Use of this protocol will require an incident report.

SUPERVISOR RESPONSIBILITIES:

1. If the temperature is 46.0 degrees Celsius or above, the Manager or On-Call Supervisor will direct the support worker to check the water temperature hourly and write an incident report.
2. The Manager will take the necessary steps to correct the problem, which may include lowering the water temperature on the hot water tank until the result is below 46.0 degrees Celsius, or contacting the landlord to service the unit.